

# Estimating Freeway Level-of-Service (LOS) Using Crowdsourced Data

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## Introduction

- Highway Capacity Manual (HCM) defines six Level-of-Service (LOS).
- Traditionally, traffic data are collected by fixed location sensors.
- Problem with RDS data and fixed location sensors:
  - Limited Coverage
  - Data Collection Problems: power outage, severe weather, etc.
  - Installation and Maintenance costs
- Crowdsourcing refers to obtaining data from a group of users who contribute their information via smartphone, social media, or the internet.
- Crowdsourcing is an emerging low-cost solution to improving safety and operation.

"This study proposes a method that exploits features from crowdsourced data and speed/travel time deviation to assess LOS on freeways."

## Data & study site

### Crowdsourced Data:

- Waze Speed Data
- Waze User Alert (accident, jam, hazard, construction, etc.)

### Location:

- MM385, I-40 Westbound, Knoxville, TN

### Date:

- October 2019 for training the method
- March, April, August 2020 for testing the method

## Methodology

### Step 1: Data Collection

Crowdsourced data  
Waze Speed/Travel Time  
Waze Alert

Ground Truth Waze  
Density calculated from:  
-Flow (RDS sensors)  
-Speed (Waze)

### Step 2: Model Inputs

Statistical Measures  
- Average  
- Standard deviation  
- Range  
- Coefficient of variation  
- Standard error  
- Percentiles

Travel Time Reliability  
- Travel time index  
- Planning time index  
- Buffer time index

Crowdsourced Data  
Number of Waze alerts in each time interval

### Step 3: LOS Assessment

Machine Learning  
KNN | SVM | Random forest

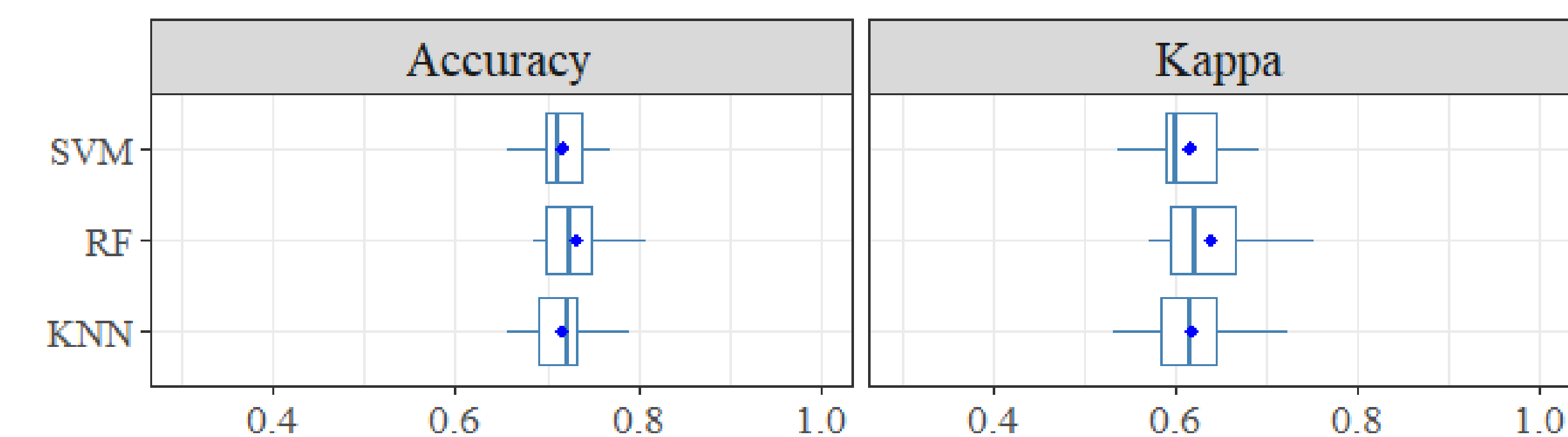
## Model Inputs

Model Inputs	Measure	Equation
Basic statistical measures of speed	Average Speed	$\bar{v} = \frac{\sum_{i=1}^n v_i}{n}$ <i>Where <math>v_i</math> is speed and <math>n</math> is number of observations in each time interval</i>
	Standard Deviation (SD)	$\sigma = \sqrt{\frac{\sum_{i=1}^n (v_i - \bar{v})^2}{n}}$
	Range	$Range(v_i) = \max_{1 \leq i \leq n} v_i - \min_{1 \leq i \leq n} v_i$
	Coefficient of Variation (CoV)	$CoV = \frac{\sigma}{\bar{v}}$
	Standard Error (SE)	$SE = \frac{\sigma}{\sqrt{n}}$
	Percentiles (5 <sup>th</sup> , 25 <sup>th</sup> , 50 <sup>th</sup> , 75 <sup>th</sup> , 90 <sup>th</sup> )	$k^{th} \text{ percentile} = \text{rank}\left(\frac{k}{100}(n+1)\right)$ <i>Where <math>k = 5, 25, 50, 75, 90</math></i>
Travel time performance	Interquartile Range (IQR)	$IQR = Q_3 - Q_1$ <i>Where <math>Q_3</math> is 75<sup>th</sup> percentile and <math>Q_1</math> is 25<sup>th</sup> percentile of <math>v_i</math></i>
	Travel Time Index (TTI)	$TTI = \frac{TT_{Avg}}{TT_{free-flow}}$ <i>where <math>TT_{Avg}</math> is average travel time and <math>TT_{free-flow}</math> is free flow travel time</i>
	Buffer Time Index (BTI)	$BTI = \frac{TT_{95th} - TT_{Avg}}{TT_{Avg}}$ <i>Where <math>TT_{95th}</math> is 95<sup>th</sup> percentile of travel time</i>
	Planning Time Index (PTI)	$PTI = \frac{TT_{95th}}{TT_{free-flow}}$
Crowdsourced data	Hourly Number of Alerts	$Count(Waze \text{ Alerts}_t^s)$ <i>Where <math>s</math> is the study segment and <math>t</math> is the time interval (hour of day)</i>

## Model Selection

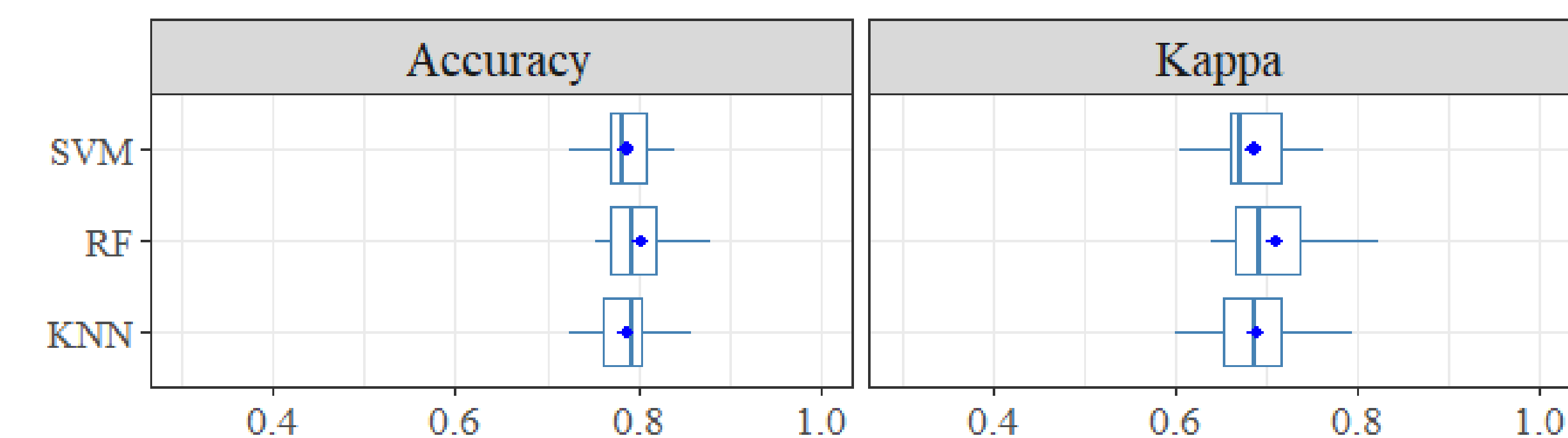
### Model I

#### Inputs: Travel Time Performance



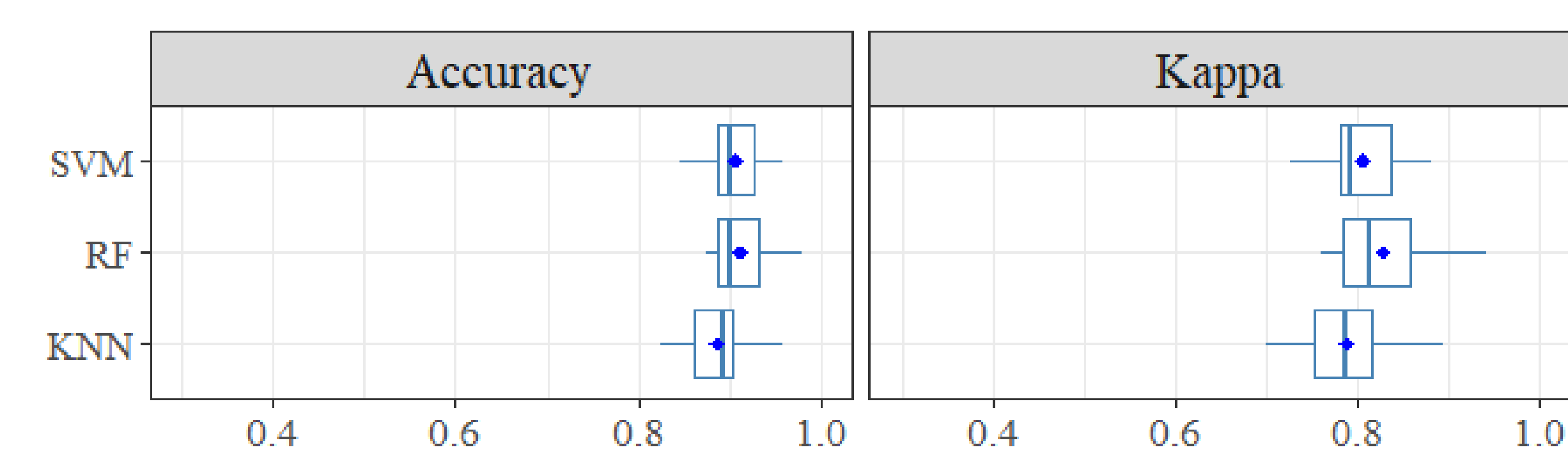
### Model II

#### Inputs: Travel Time Performance, Statistical Measures



### Model III

#### Inputs: Travel Time Performance, Statistical Measures, Crowdsourced Data



## Results

### Training Result:

#### Summary of classification methods with 3, 5, 10-fold cross validations

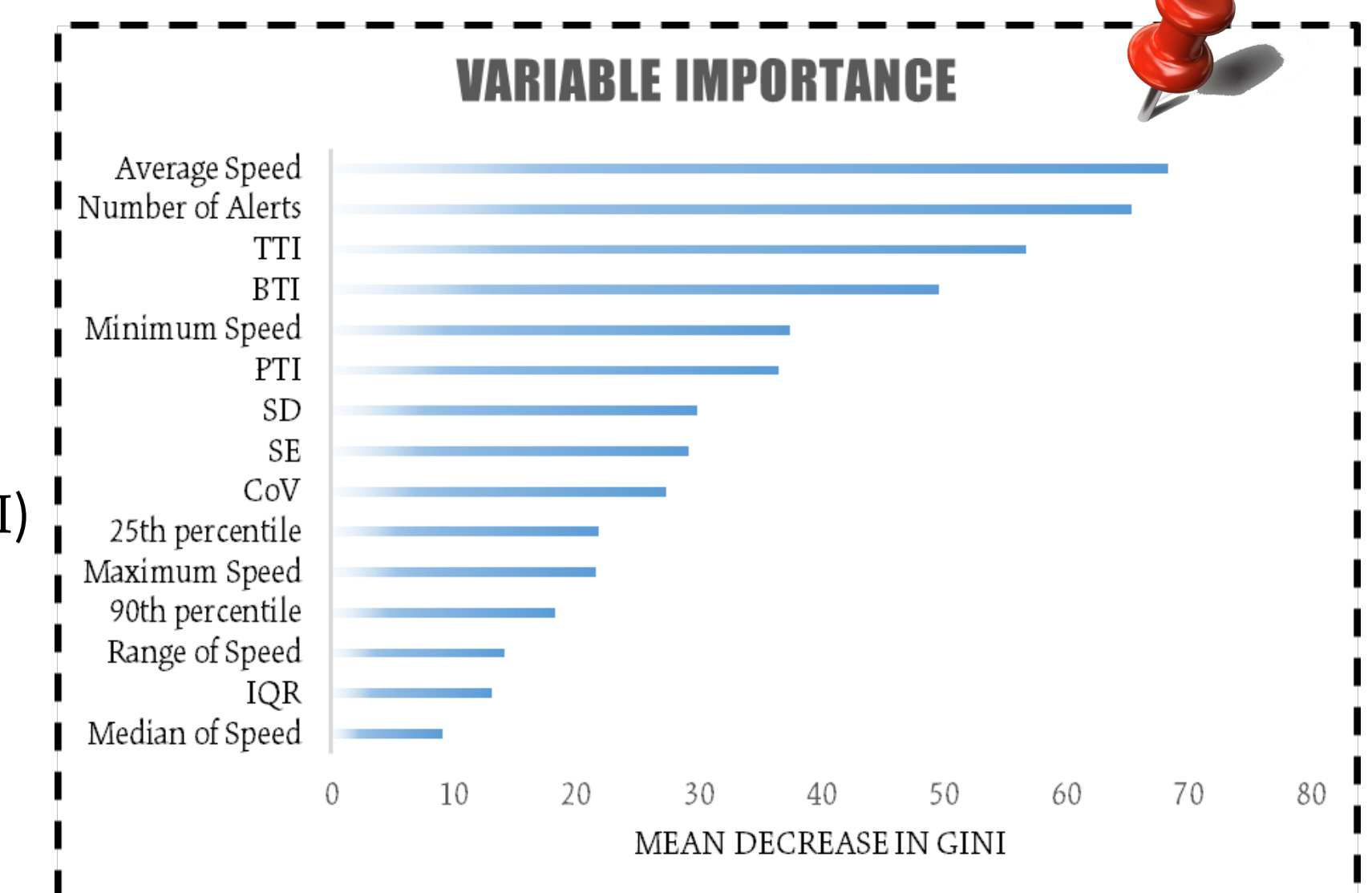
Classifier	3-fold cross validation		5-fold cross validation		10-fold cross validation	
	Accuracy	Kappa	Accuracy	Kappa	Accuracy	Kappa
SVM	0.91	0.81	0.91	0.81	0.90	0.79
RF	0.91	0.82	0.93	0.83	0.92	0.83
KNN	0.88	0.77	0.89	0.79	0.88	0.76

### Test with after COVID19 Data:

Date	Random Forest test result	
	Accuracy	Kappa
03/15/2020 to 04/15/2020	0.95	0.86
08/01/2020 to 08/31/2020	0.92	0.83

### Most important variables

- Average speed
- Number of reports
- Travel time index (TTI)
- Buffer time index (BTI)
- Minimum speed
- Planning time index (PTI)
- Standard deviation



## Conclusions

- The proposed method used crowdsourced data, travel time variability, and speed statistics measures to estimate LOS.
- Waze crowdsourced alerts can improve LOS estimation accuracy by about 10%.
- The results of this research provide transportation agencies a LOS method based on crowdsourced data on different freeways segment (urban or rural) regardless of the availability of traditional fixed location sensors.